

Stonekor Limited Warranty

Subject to the conditions and exceptions stated in this warranty, STONEKOR warrants the STONEKOR Products to be free from defects in material and workmanship, under normal use and service, for a 2 year period, warranted to original purchaser.

Warranty Period

ROBIN ENGINE	2 YEARS
KAWASAKI ENGINE	2 YEARS
HYDRAULIC MOTOR	1 YEAR

NOTE: ENGINE AND MOTORS WARRANTIES ARE SUBJECT TO TERMS AND CONDITIONS OF ENGINE OR MOTOR MANUFACTURES.

At any time within the periods listed the company will furnish STONEKOR replacement parts. Such replacement parts will be furnished to the original owner and charged, including transportation charges through an authorized STONEKOR distributor or direct from the factory (Georgia). Only when the original part is returned within 30 days and is found to be defective will the owner be credited for the cost of the replacement part, labor specified in the Warranty Flat Rate Schedule and normal transportation charges. Parts replaced or repaired under warranty are fully guaranteed for the remainder of the original warranty period. Any implied warranty granted under state Law, including warranties or merchantability or fitness for a particular purpose are limited to duration to the express warranty granted hereunder. The manufacturer or manufacturer authorized representative in no event shall be liable for direct, indirect incidental or consequential damages. Ninety day items include but not limited to belts, bearing, seals, wheels, throttle cables, starters, hand grips, clutches, gear boxes, pumps, couplers, hoses, regulators and any electrical items. Some states do not allow limitations on how long an implied warranty last and or do not allow the exclusion or limitation of incidental damages, so the above limitations and exclusions may apply to you. THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR OTHERWISE. UNDER NO CIRCUMSTANCE WILL THE SELLER OR MANUFACTURE BE LIABLE FOR ANY LOSS DAMAGE EXPENSE OR CONSEQUENTIAL DAMAGE ARISING IN CONNECTION WITH USE OR LIABILITY TO USE, SELLERS PRODUCT.

STONEKOR reserves the right to make changes and improvements to its equipment without notice.

INSTRUCTIONS AND CONDITIONS FOR WARRANTY REIMBURSEMENT:

1. Call Stonekor warranty department to file a claim. For warranty requests on equipment you will need to provide the Engine Serial Number, Machine Serial Number, and Proof of Purchase (i.e. invoice).
2. You will be directed to the appropriate service organization based on where your business is located and the problem you are having.
3. The service organization will arrange an onsite visit or specify the location to bring your equipment for repairs.
4. You may be required to pay travel charges and service fees in advance of an onsite visit. The amount of these charges may vary depending upon the service organization and your geographic location.
5. The service technician will perform the necessary diagnostic and repair work and contact STONEKOR to determine if the defective component(s), travel charges, and service fees will be covered under the STONEKOR Warranty Policy.
6. The service technician will contact STONEKOR to acquire the necessary replacement parts and an RGA number for the return of defective components. A copy of this RGA form will be faxed to you. (The RGA form will specify the carrier to use for parts to be returned).
7. STONEKOR will ship the replacement parts to you or the service rep. and invoice you at full value along with related freight charges.
8. Upon receipt of returned goods you will be credited for the replacement parts invoice if the items are still under warranty. RGA form must be returned with items.
9. Advance payment of travel and service fees determined to be covered under the STONEKOR Warranty Policy will be reimbursed by the service organization involved. If warranty does not apply, charges will not be reimbursed.

Warranty Conditions

1. Approved warranty return items must be received by STONEKOR within 30 days of the RGA date in order to receive credit.
2. A copy of the RGA MUST be including with the items returned.
3. Replacement parts orders will be shipped via UPS or FedEx Ground. You will be responsible for any upgraded or expedited delivery charges. These additional charges will not be covered under warranty.
4. Warranty travel is limited to 60 mile and applies only to claims made within 30 days of the date of purchase. Our mileage reimbursement rate is \$0.35 per mile.
5. Labor hours are subject to the STONEKOR Warranty Flat Rate Charge.
6. Warranty travel and service fees may denied if not pre-approved and performed by a STONEKOR Authorized Service Organization.

Warranty Contact 800.633.0519 customerservice@stonekor.com